Coverage Spanning the whole of India
About Gati-KWE
The Gati-KWE Story

- Receives ISO Certification
- Introduces 3PL in India
- Begins multi-modal services, courier services and international operations to SAARC countries

- Gati is founded
- Expansion to Nepal

- 1989-95

- Forays into Singapore
- Sets up Gati Millennium Express: First cargo train of Gati
- Ventures into Cold Chain Logistics

- 1996-98

- Tie-up with postal departments of Bhutan and Maldives
- Sets up the P. D. Agarwal Development Centre for employee training

- 1999-00

- Launches Supply Chain Management solutions
- Launches Gati Student Express
- Introduces customer convenience centres

- 2001-03

- Introduces VTS – Vehicle Tracking System
- Sets up centralized call centre at Nagpur
- Acquires Kausar, cold chain solutions

- 2004-06

- Becomes an integrated Supply Chain Solutions provider
- Signs a Joint Venture agreement with Kintetsu World Express for its Express Distribution and Supply-Chain business

- 2007-08

- 2009-12

- 2013-19

- 2014 – Completes 25 years
- Expansion of Cold Chain Vertical through warehouses
- Establishes e-Fulfilment centres

- 2020

- Allcargo acquires strategic stake in Gati

Revenue 1800 Crore | Delivering 7 Million+ Packages a Month
India’s leading Express Logistics and Supply Chain Solutions partner

- Presence across entire supply chain
- Wide network with robust operational capabilities
- Best-in-class IT
- Experience across sectors
With End-to-End services to meet your needs

Express Distribution  |  Warehousing Solutions  |  M-VATS  |  E-commerce  |  Freight Forwarding  |  Cold Chain Solutions  |  Cross Border Commerce  |  Air & Rail Solutions
With the unrivalled strengths of the world LCL leader by its side
Combining Global Expertise with Domestic Experience

- Over 25 years of experience
- End-to-end solutions tailored to meet every logistics need
- A truly global presence with over 300 offices in more than 180 countries
- Trusted by some of the world’s leading organisations
- The latest technological support at every level

A partnership that brings you the power of two leaders
With solutions designed for your profits

- **NVOCC**: Boost your trade across the globe with our LCL/FCL solutions.
- **CFS**: India’s widest CFS network.
- **Contract Logistics**: Over 69 Grade A warehouses Pan-India.
- **E-Commerce Logistics**: Speed, Accuracy and Scalability for your e-Commerce Logistics needs.
- **Projects Logistics**: The Projects Logistics expert with a global network.
- **Logistics Parks**: State-of-the-art logistics parks designed for your growth.
- **Air Freight and ILS**: Smooth and reliable end-to-end movement of your cargo.
- **Crane Rentals**: Lifting solutions enabled with state-of-the-art cranes.
An unmatched global power at your service

- Over 300 offices in more than 180 countries
- Over 2400 trade lane connections
- Over 5 million sq.ft. of warehousing space across 69 locations in India
- Cranes ranging from 35 MT to 750 MT
- Over 10,000 experts at your service globally
Enabling faster cargo movements

The World’s go-to digital platform for global trade

Advanced Technology:
A customer-centric and iteratively updated digital platform that performs a full range of logistic services.

- Instant door-to-door quote for your LCL shipments online
- Book your shipment (LCL | FCL) online
- Up-to-date sailing schedule
- Track your cargo
- Submission of shipping instructions
INDIA’S LEADING EXPRESS LOGISTICS PARTNER

- End-to-end logistics solutions – Multi-modal services across road, rail and air
- Coverage spanning the whole of India
- Over 500 pick-up points across India
- The most preferred partner for end-to-end logistics across India

End-to-end services
Dedicated 24x7 support
Experience across industries
Deliveries to over 19,800 pin-codes
Network of over 600 offices, including 18 large hubs
Our Services
Express Distribution

- Complete range of Express Distribution services that give you the freedom of choice.
- Multi-modal delivery to across the country
- Move time-sensitive parcels, freight or special cargo.

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<th>Express Plus</th>
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<td>Faster delivery</td>
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<td>Cost-effective</td>
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<td>Delivery within 12 hours or before noon the next day</td>
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The Gati-KWE Express Distribution Advantage

- Customised end-to-end logistics solutions
- Unparalleled reach that covers all of India
- State-of-the-art tracking services
- Quick and trusted claim process
- Over 5,000 trucks and rail services
- Over 600 offices
- Reverse logistics expertise
- Guaranteed on-time deliveries
Supply Chain Management Solutions

• Seamless management of your supply chain.
• Services to add value at every stop
• Strong infrastructure with support that offers

| Shop floor automation | World-class material handling | Racking and conveyor belts | Tech-enabled Warehousing solutions |

The Gati-KWE Supply Chain Advantage

Best-in-class Warehouse Management System
Integrated Warehousing and Distribution
Option of order and inventory-based models
Inventory and purchase order management
Customised solutions for multiple industries
e-Commerce Logistics

- India’s first integrated e-Commerce logistics solutions provider
- Expertise in last-mile deliveries
- Services to cover all your needs – whether you serve individuals or enterprises
- Coverage spanning the whole of India

The Gati-KWE e-Commerce Logistics Advantage

- Value-added service like COD, Card Payments and more
- Return to origin and Return to vendor services
- Order consolidation and one-ship services
- API-enabled - Real-time tracking and update
- Fulfilment centers - Shared and dedicated
- Coverage spanning the whole of India
- 24x7 support
Special Services
And special services for special needs

- **Premium Flexilite**
  Air shipments for cargo up to 5kg

- **Laabh**
  Surface deliveries for cargo up to 20kg

- **Surface Lite**
  Surface deliveries of cargo up to 5kg

- **Art Express**
  Special services for moving priceless art

- **Student Express**
  Special services with special discounts for students

- **Bike Express**
  Geared to move your bike for your convenience
Enabling your business
An Unparalleled Reach across India

Our pan-India presence gives us the unparalleled ability to connect your business to every corner of the country. With Gati-KWE, your business can literally have India covered.

Coverage spanning the whole of India

Over 600 offices across India
The Gati-KWE Experience

Gati-KWE’s end-to-end supply chain solutions are built over 30 years of experience and the expertise of a dedicated team of professionals spread across the country.

Our dedicated team of professionals across over 600 offices comprise of

• 3,100+ associates
• 24x7 customer care team
Customer service that promises excellence

Gati-KWE’s end-to-end supply chain solutions are built with the dedicated customer support team committed to ensuring a seamless Gati-KWE experience, every time.

- Dedicated team of customer service executives
- 24x7 support
- Guaranteed grievance resolution
Awards and Accolades
Our Accolades and Certifications

- Company of the year World Leadership Congress & Awards
- Overall Excellence in Logistics & Supply Chain CII SCALE Awards
- 5S Excellence Award Supply Chain excellence Best 3PL Services
- Most Inspiring Entrepreneur NITIE
- CIO Power List Centre of Recognition & Excellence
- Customer Centric Business Part
- Power Brand Planman Media
- Continuous Improvement Asia Manufacturing Supply Chain Summit
- Road Transportation Indian Chamber of Commerce
- Company of the Year | Innovator of the Year Best Road Service ELSC Awards
- Best Transporter Honda
- Best CSR Project PSRI
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<td>7 of the top 10 Auto companies including:</td>
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<td>Ford</td>
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<td>Top 7 electronic companies including:</td>
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<td>5 of the top 7 Pharma companies including:</td>
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<td>3 of the top 5 FMCG companies including:</td>
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<td>All e-commerce Platforms including:</td>
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<td>Major Cold-Chain Clientele:</td>
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Thank You