

May 19, 2023

BSE Limited	National Stock Exchange of India Limited
Phiroze Jeejeebhoy Towers,	Exchange Plaza, Bandra Kurla Complex,
Dalal Street, Mumbai - 400 001.	Bandra (E), Mumbai – 400 051
Tel: 022 - 2272 1233 / 34	Tel: 022 - 2659 8235 / 36 / 452
Fax: 022 - 2272 2131 / 1072/ 2037 / 2061 / 41	Fax: 022 - 2659 8237/ 38
<b>Scrip Code:</b> 532345	Symbol : GATI
ISIN No.: INE152B01027	ISIN No.: INE152B01027
Re.: Gati Limited	Re.: Gati Limited

Dear Sir/Madam,

#### **Subject: Investor Presentation**

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosures Requirements) Regulations, 2015 (the "Listing Regulations"), we are enclosing herewith a copy of Investor Presentation on Audited Standalone and Consolidated Financial Results of the Company for the fourth quarter and financial year ended on March 31, 2023.

The aforesaid Investor Presentation will also be uploaded on the website of the Company i.e. <u>www.gati.com</u>.

Kindly take the above on your record.

Thanking you,

Yours faithfully, For **Gati Limited** 

T.S. Maharani Company Secretary & Compliance Officer M. No.: F8069

Encl.: As above

# India's Premier Express Logistics Company

Investor Presentation May 2023



Ingenuity in Motion

### an allcargo company

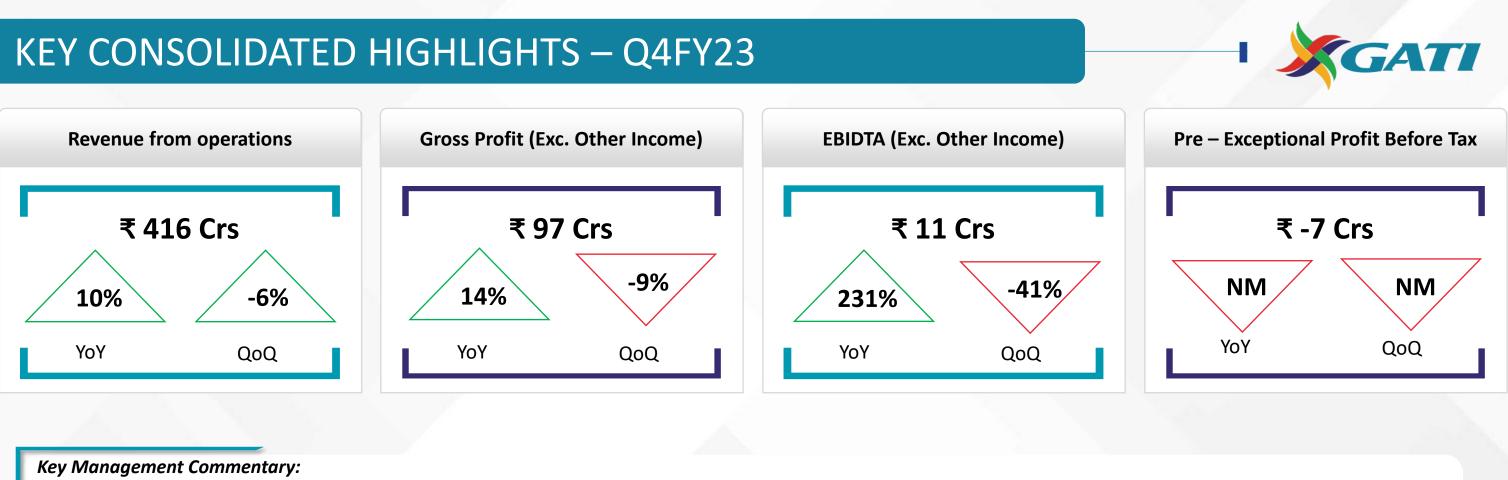


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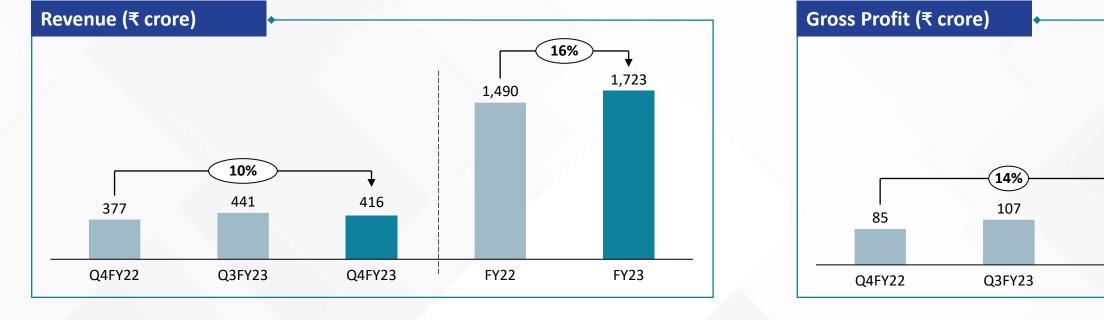
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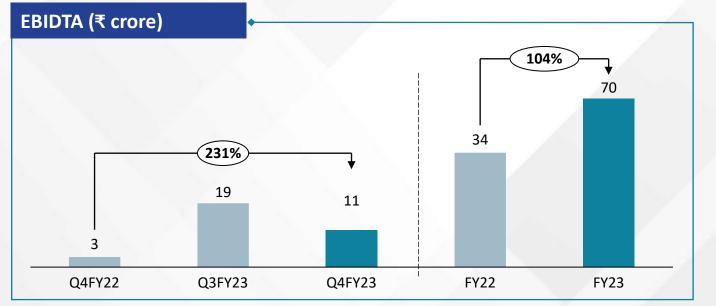
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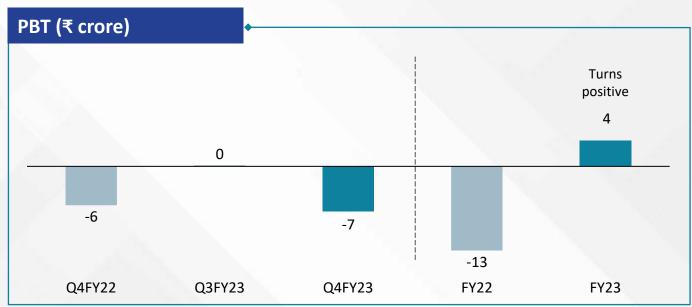


- **Sales acceleration** Continued efforts to increase our wallet share from existing customer. This has resulted in express business revenue growth of 18% in FY23 and Q4FY23 growth of 11% over same quarter last year.
- **Operations Excellence:** Cost Standardization & Governance mechanism put in place at product level. Electric vehicles introduced in first mile and last mile of operations, successfully  $\checkmark$ achieved a milestone of plying 100+ electric vehicles pan India.
- Infrastructure & Branding: ~1000+ First and Last miles vehicles to enhance brand visibility. Developed ~40 new franchisee PAN India in an endeavor to decrease First and Last Mile  $\checkmark$ TATs, Cost while simultaneously increase in Booking Loads.
- Technology: Mandated GPS in all Linehaul & Feeder vehicles, to enhance visibility, improve performance & optimized productivity via continuous monitoring. Improvised on dashboard  $\checkmark$ designs to enable real time data visibility and KPI monitoring After successful and smooth deployment of e-docket in Retail Business, started pilot for MSME vertical.

### KEY CONSOLIDATED HIGHLIGHTS – Q4 & FY23

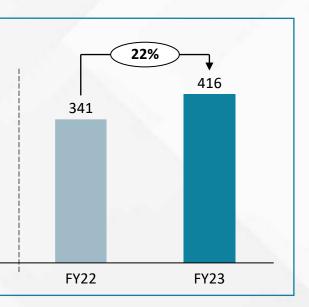




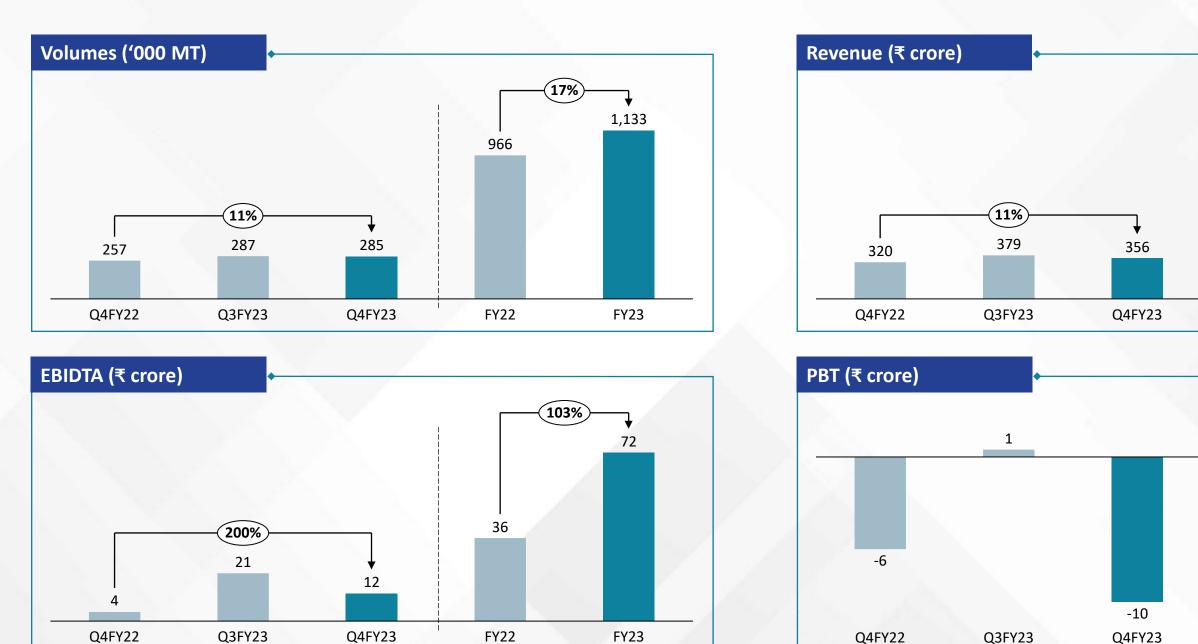


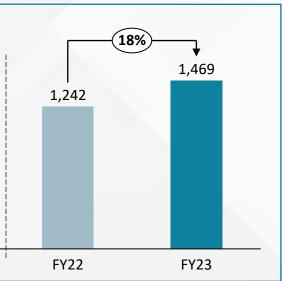
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Q4FY23



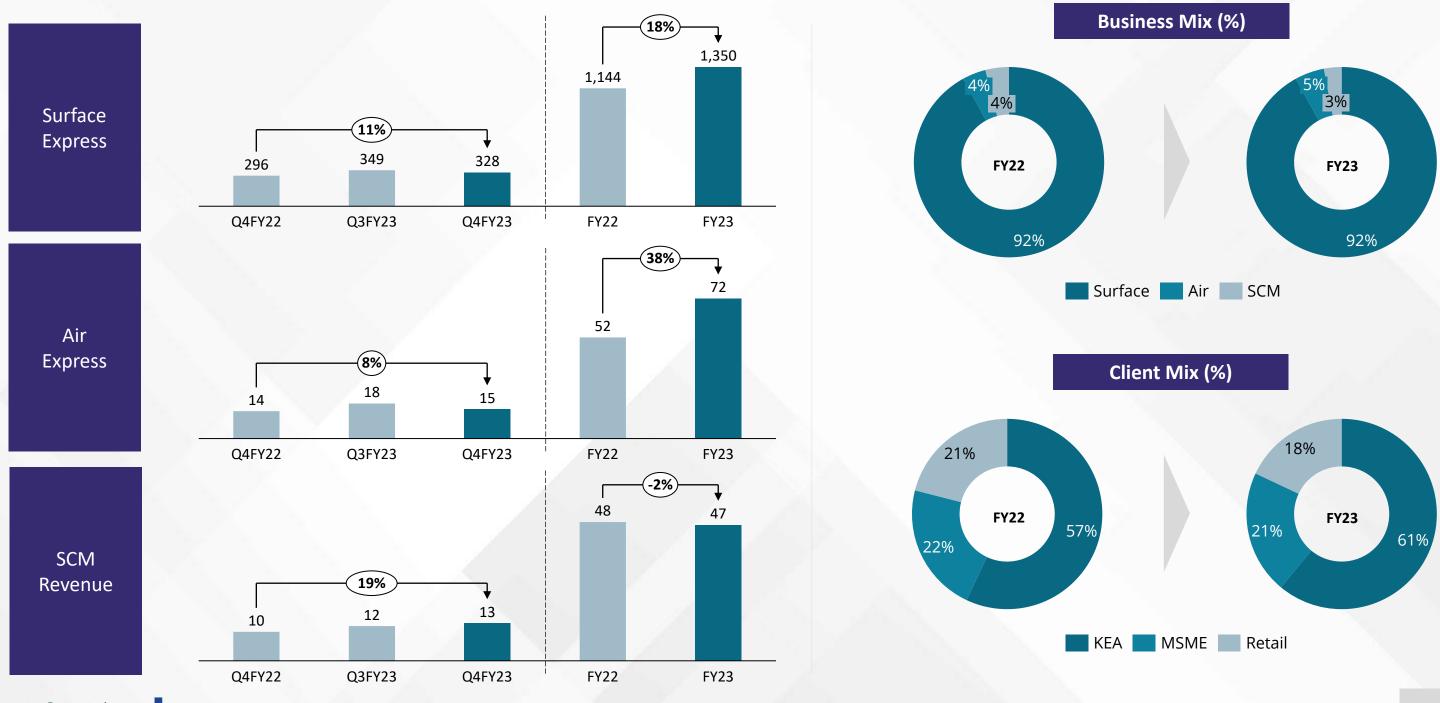
### GKEPL PERFORMANCE HIGHLIGHTS – Q4 & FY23







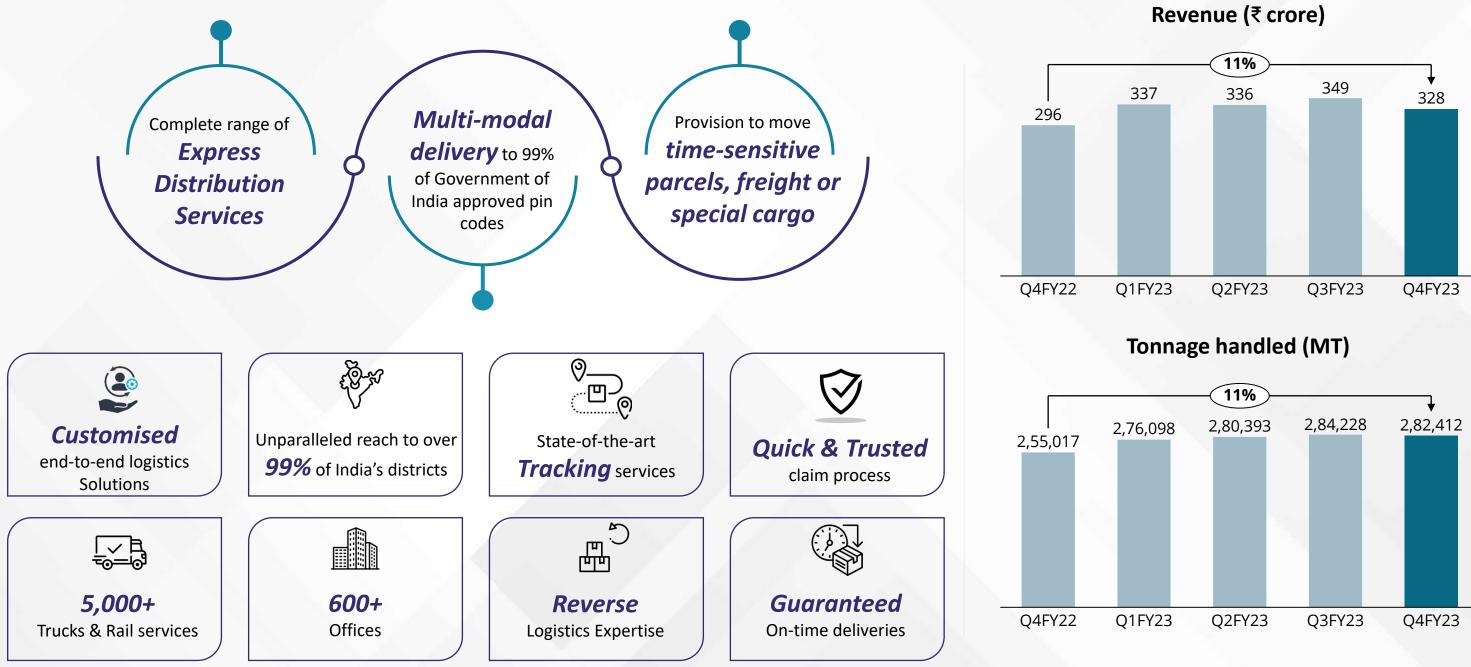
### KEY SEGMENT HIGHLIGHTS – Q4 & FY23



**Investor Presentation** 

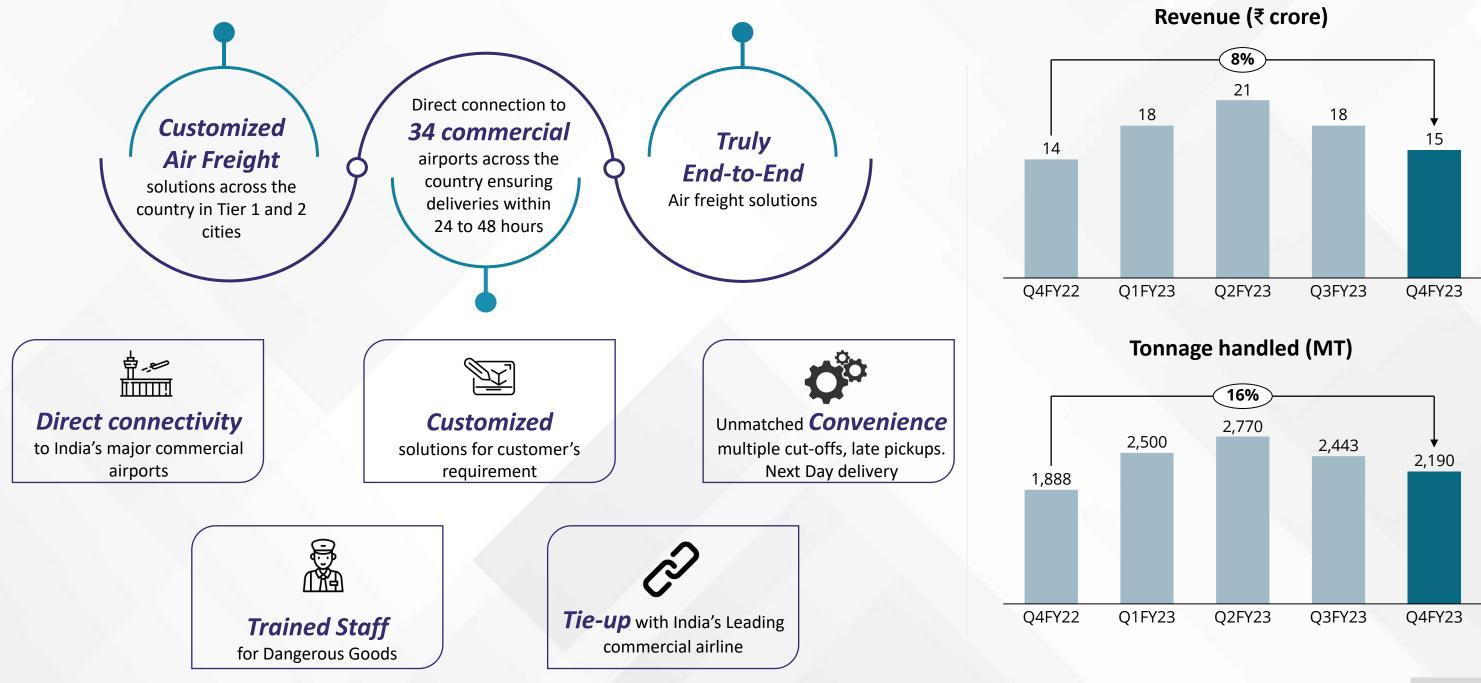
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### SURFACE EXPRESS DISTRIBUTION



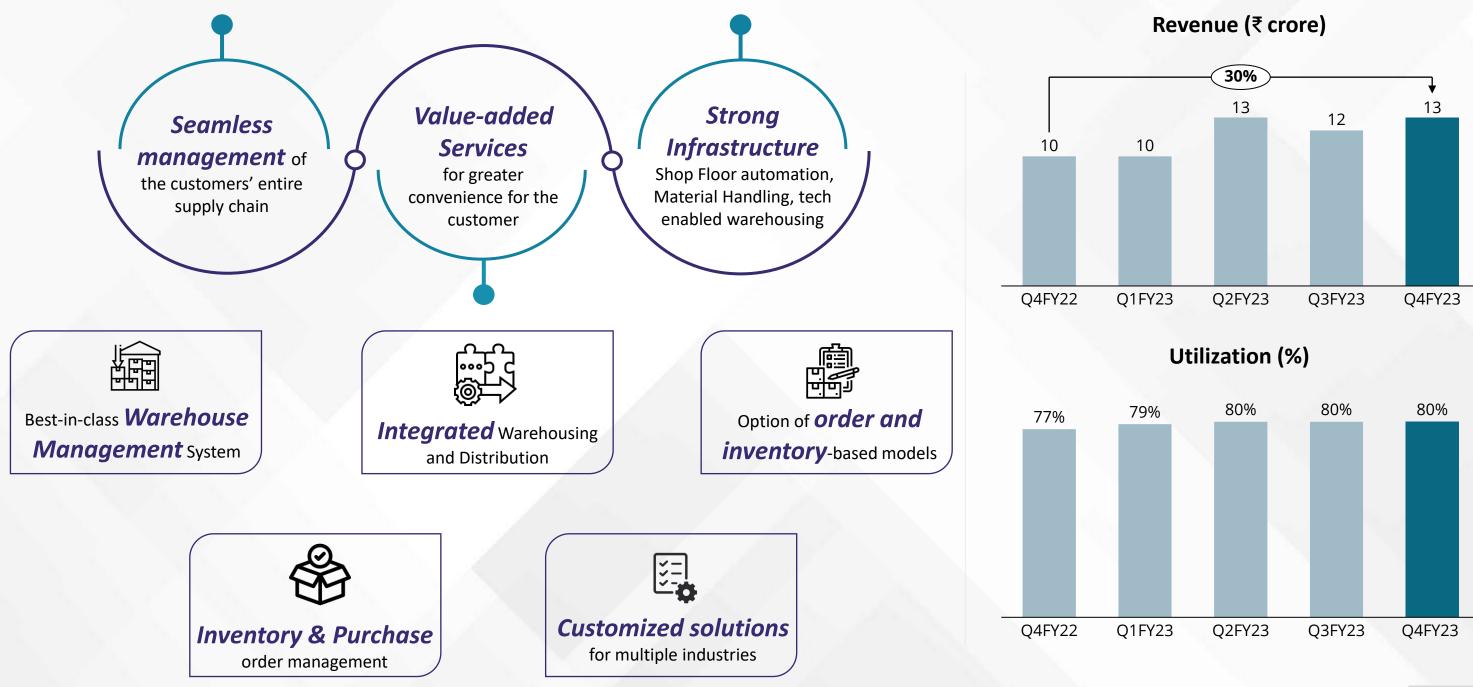


### **AIR EXPRESS DISTRIBUTION**





### SUPPLY CHAIN MANAGEMENT SOLUTIONS





### **PIONEER IN EXPRESS LOGISTICS**





#### 8 out of Top 10 Pharma Companies



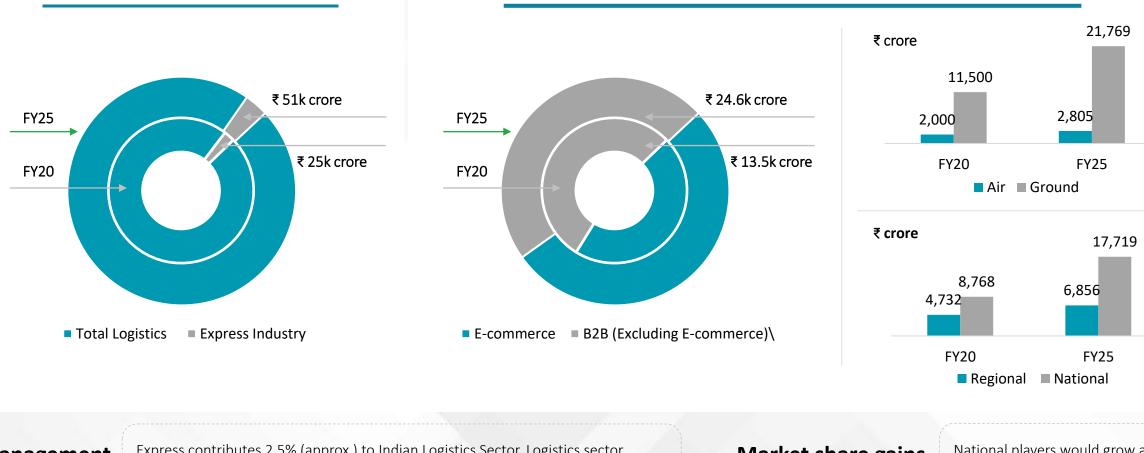
\* Synergies with Allcargo Logistics

## INDUSTRY WITH LIMITLESS OPPORTUNITIES

Surface + Air + Ecommerce + Contract Logistics Total Available Market is ~Rs 52,500 crs

#### Niche Contribution in Logistics Industry

Accelerated growth Opportunities



Management speak

Express contributes 2.5% (approx.) to Indian Logistics Sector. Logistics sector poised to grow 10-12% CAGR by 2025, mere 100 bps market share could double market opportunity for Express Industry

Market share gains in growing industry

National players would grow at a faster pace of ~20% CAGR compared to regional players. Exciting growth in B2C segment however profitable growth remain would remain key focus



Short Term ACHIEVED



Maintained/ Growth in market share in FY22

Medium Term Launchpad FY21

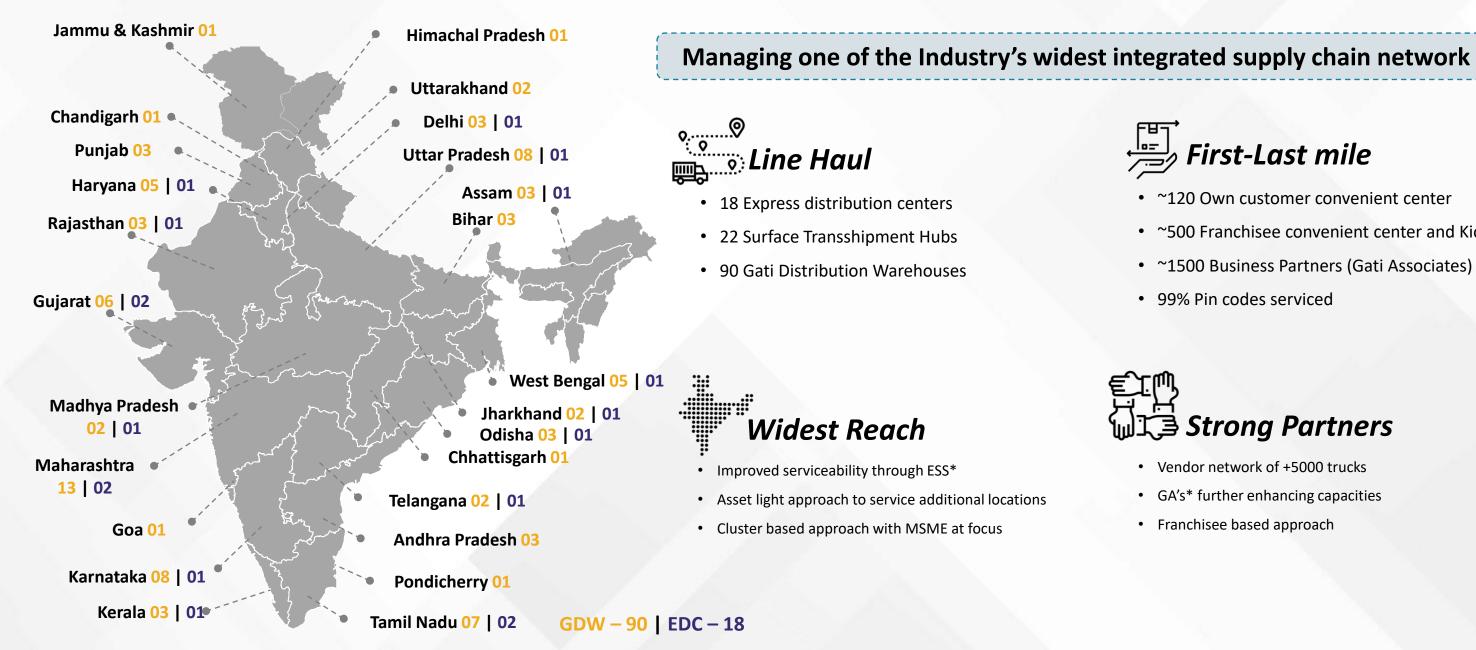


Grow > Market + Industry margins

Long Term



## UNIQUE INTEGRATED NETWORK



\* ESS: extra service locations, CCCO's/F's: customer convenient centres – own/franchisee, GA: Gati Associate

Note: Maps not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.



# First-Last mile

 ~120 Own customer convenient center ~500 Franchisee convenient center and Kiosk ~1500 Business Partners (Gati Associates) 99% Pin codes serviced

# Strong Partners

 Vendor network of +5000 trucks GA's\* further enhancing capacities • Franchisee based approach

## GATI 2.0 - JOURNEY TO PROFITABLE GROWTH

### INFRASTRUCTURE

Key Focus Areas: Accelerating capacity creation to manage higher loads in most efficient manner. Hub modernization and higher automation

Target: Industry leading turnaround times and improved service levels



### DIGITIZATION

Key Focus Areas: Enhance customer experience and operational excellence on front-end. Seamless integration across various business verticals on the back-end

**Target:** Offer differentiated value-added services to customer. Adapt to technology-based decision making

### DIGITIZATION

**INFRASTRUCTURE** 

SALES ACCELERATION

**TALENT POOL** 

**OPERATIONS** 

### **OPERATIONS**

**Key Focus Areas:** Streamlining and assessing each line item of P&L. Focused improvement in line-haul and delivery costs through transformation

**Target:** Aim to reduce CPK (cost per kg) and profit maximization. Attain industry level margins

### SALES ACCELERATION

Key Focus Areas: Realignment of sales team structure and targeted approach towards Key Account Management, MSME and Retail.

Target: To increase market share & ensure highest standards of customer service

### TALENT POOL

**Key Focus Areas:** Strengthen 2<sup>nd</sup> level to mid-level capabilities through lateral hiring. Attracting best talent locally and globally across all domains

**Target:** Decentralized decision making. Foster entrepreneurial spirits across the entity

Revenue Aspiration ₹ 3,000 crores by FY26

## DIGITIZATION



## Back-end

## **Front-end**

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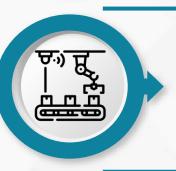
### Pick Up & Delivery automation

- Pickup Registration, Validation, Visibility & Monitoring
- Handheld printers for real time printing of labels
- OCR based invoice reading digital docket creation
- Volumetric weight calculation Digital Tapes / Mobile

#### **CRM system** Managing customer relationships and

enhances ability to offer range of services

to KEA and MSME



### **Hub Automation**

- Dock, Infra & Workforce Management
- Load building, Bin Mapping, Space Management
- Prioritize the load Route wise / vehicle wise
- Truck Load Visualization / Plan / Prioritization



### **Network Decision Support**

- Centralized Control Centre
- Bay Management
- Real time Hub/Network Performance
- Notification of Anomalies/

### **Sales Acceleration**

 $\mathbf{R}$ 

Cluster based approach, centralized rate card for decisions on discounts & dynamic pricing. Central war room managing peak periods. Customer experience enhancement through dedicated portal and chat bot

#### **GEMS\* 2.0**

- Activate advanced modules in over 18-24 months
- Integrate with CRM, Finance and other data management tools
- One-click view for performance analysis
- Integrate BI tools for auto report generation and decision

\* GATI Enterprise Management System



Ease of business through digital payment solutions through net-banking, credit cards, debit cards, UPI and digital wallets.

### **E-DOCKET**

Rate Mapping	<ul> <li>Easy access to quoted rates, improved transparency and other details related to cargo backed by digital payments</li> <li>Also helps in clear demarcation of carrier and owners risk</li> </ul>	<ul><li>Implemente</li><li>Pilot startee</li></ul>
Payments	<ul> <li>Provides ease of transaction where the bills can be paid via digital payments, cash, cheque etc.</li> <li>E-billing leads to compressed payment cycle</li> </ul>	Retail E- Docker payment cycle WHILE PAPER PO CRAWL
Ease of Business	<ul> <li>Auto approved retail digital docket is sent to the shipper immediately which improves efficiency and reduces the need for manual signatures</li> </ul>	from origin to destination (4-5 days) Goods received by consignee PoDs couriered from the point of delivery to logistics company's centralised POD cell
Compliance	<ul> <li>E-way bill generation, KYC and GST calculation done using a single portal</li> <li>Reduces the need for the use of multiple portals</li> </ul>	(4-5 days), sorted Bills privattache (4-5 day Bills submitted to consignees (4-5 days) Paymen
the second		

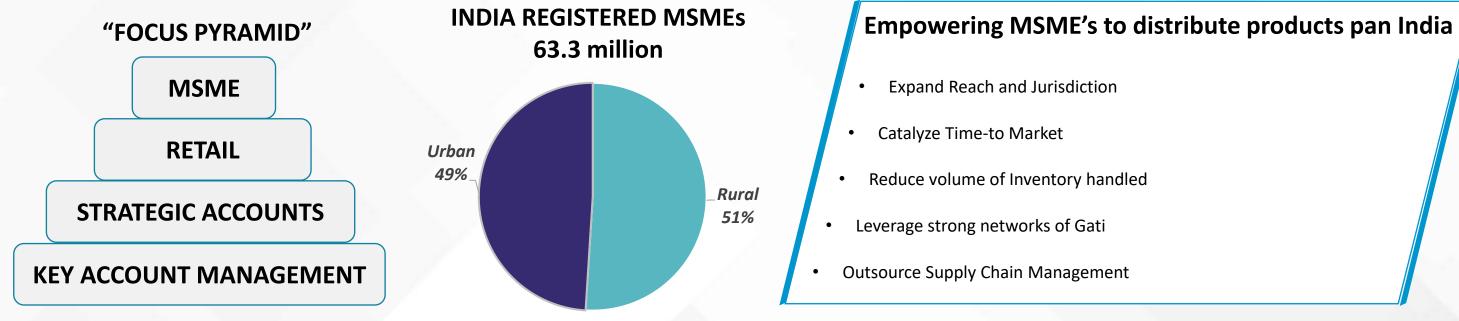


### nted 100% in retail ed for MSME vertical

#### ket leading to compressed



### SALES ACCELERATION



### Sales Acceleration Strategy - Collective Intelligence

	Market Identification	Market Penetration		Lost Customer Conversion	n	Faster Customer On-Boar	din
	Territorial mapping implemented and identified 30 new territories across 3 zones for market entry	Centralisation through territory centric approach vs. earlier customer centric approach		Customer loyalty program which has led to higher wallet share and reduce customer attrition		Redesign SME incentive policy for faster on-boarding. Incentives directly aligned to BDMs.	or
1	ealignment of team basis new rritories	Market combing re-conducted for 15 existing markets	/	Escalation/consequence mechanism providing clarity	1	Digital on-boarding and faster activation	



#### ding

#### **Customer Stickiness**

Detailed product wise potential & market level understanding for each customer/market

Customize products/offerings and focus on higher wallet share

## **INFRASTRUCTURE AMPLIFICATION**

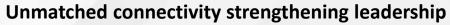


"Future Ready" Grade A hubs providing economies of scale



*"Improved Turnaround"* **Cross Docking facilitating in improved** turnaround time

Upcoming Hubs		
Location Tentative Timeline		
Nor	th Zone	
✓ Farukh Nagar Q3FY22		
We	st Zone	
🗸 Nagpur	Q2FY23	
🗸 Mumbai	Q3FY23	
Indore	Q2FY24	
Pune	Q2FY24	
Eas	t Zone	
🗸 Guwahati	Q3FY23	
Sout	th Zone	
Bangalore	Q1FY24	
Hyderabad Q1FY24		
Cochin	Q2FY24	
	ega Hub ty strengthening leadershi	







### "Gati Nivas" Quality of life for workers and drivers

### "Automation" **Ensuring faster loading & unloading**

### **OPERATIONAL HUBS – ENHANCING SERVICE LEVELS**







#### Farukhnagar

- Location The mega hub has an area of >1,00,000 sq ft providing economies of scale
- Operational Efficiency Vehicle turn around time is improved. Average vehicle unloading time is reduced by 45 minutes for 32ft SXL/MXL
- Improved Manpower Efficiency Achieved due to increased productivity per person

#### Nagpur

- Location The hub is spread over an area of 28,800 sq ft and is centrally located near major clients
- Operational Efficiency The facility is equipped with 16 Bays, having 3 Dock Leveller
- Clientele Catering to Automobiles, Electrical, Apparels, Heavy Engineering Goods & Pharma Sector and handling approximately 300 tonnes per day

#### Mumbai

- **Operational Efficiency** The mega hub is spread over an area of more than 100,000 sq ft providing economies of scale
- Operational Efficiency The facility is equipped with 62 bays leading effective loading and unloading of trucks



#### Guwahati

Location – Spread over an area of 30,000 sq ftThe warehouse is adjacent to NH 31 and is situated in Brahmaputra Industrial Park equipped with better parking facility

**Operational Efficiency** – The facility is equipped with 7 Bays for effective loading and unloading **Network** - One CCCO (Gati own pickup-delivery unit) merged with the STC for faster service to customers

## Farukhnagar & Mumbai Hub – Case Study

	Farukhn	agar Hub	Mum
Particulars	Before	After	Before
Space (in sq ft)	84,000 Sq ft in 3 different warehouses	1,13,000 Sq ft at a single location	1,11,000 Sq ft in 3 different warehouses
Bays	56	89	27
Vehicle Loading Time	4 hour+	Less than 3 hours	4 hour+
Productivity per head	5.7 tons	8+ tons	5.7 tons
Infrastructure Amplification leading to Operational Efficiencies	<ul> <li>Mega hub at Farukhna infrastructure amplificatio</li> <li>The hub is well equipp unloading leading to impro-</li> </ul>	ed for effective loading and	<ul> <li>Mu</li> <li>The Mega hub at Bhiwa witnessing improvement</li> <li>Load factor has increas months</li> <li>The hub has a 61 docks Process</li> </ul>





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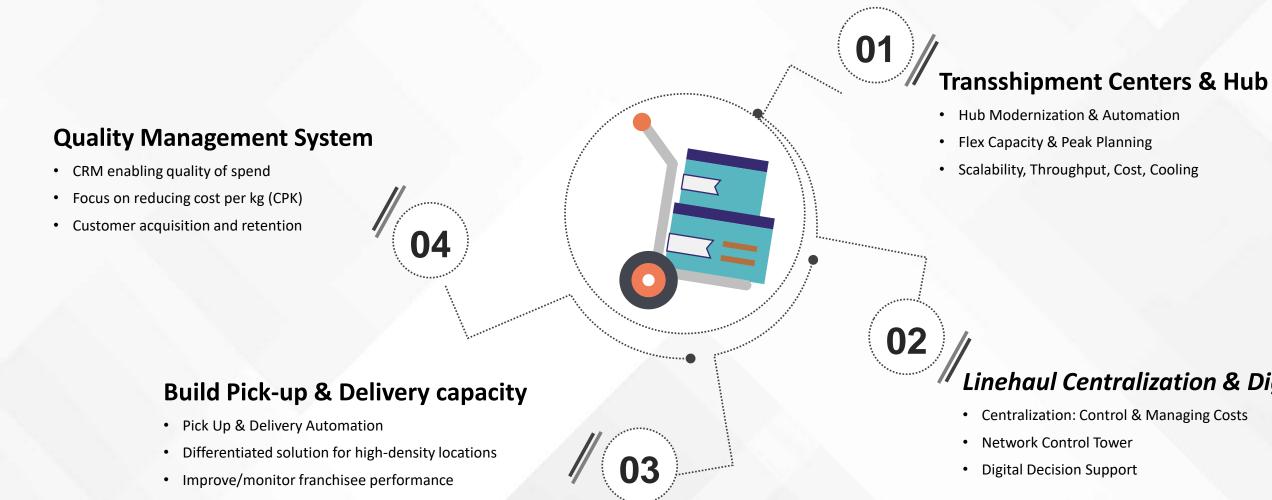
#### lumbai Hub

wandi is operational and we are nt in operational parameters

eased by over 40% in the last 2

ks & Dock Leveler with Scanning

### **OPERATIONS**



Continuous Improvement with key operations enablers across the value chain



### **Linehaul Centralization & Digitization**

### **BOARD OF DIRECTORS**



#### Mr. Shashi Kiran Shetty Chairman & Managing Director

A first-generation entrepreneur, visionary leader and turnaround specialist leading Allcargo to next generation of growth





#### Mr. Adarsh Hegde Managing Director

Seasoned Logistics professional acclaimed for leading teams in achieving exponential business growth and enhancing customer experience



#### Mr. Yasuyuki Tani

Nominee Director Executive officer at KWE, Inc., Japan since 1992. Veteran international freight forwarding and logistics familiar with experience of more than 17+ years.



Mr. Nilesh Vikamsey

Independent Director Ex-President of ICAI (2017-18) & ex-Chairman of Federal Bank



Mr. Dinesh Kumar Lal Independent Director



Mr. Masaru Kobayashi Nominee Director Considerable experience in warehousing and distribution management





Mr. Vibhu Prakash Annaswamy Nominee Director Accomplished Supply Chain Management professional with experience across the world





Ms. Cynthia D'Souza Independent Director Acclaimed Business Strategy and HR & OB transformation expert



Shipping industry veteran

Mr. Kaiwan Kalyaniwalla

Non-Executive Director Legal

doyen with extensive experience in

Corporate, Commercial & Tax law



Ms. Aarthi Shetty Non-Independent Director A leader with strong focus on sustainability and highly regarded for contributions beyond business.







an allcarco company



Ms. Sheela Bhide Independent Director IAS officer acclaimed for heading & executing several critical Gol projects

Mr. Nilesh Vikamsey Independent Director Ex-President of ICAI (2017-18) & ex-Chairman of Federal Bank



Mr. Dinesh Kumar Lal Independent Director Shipping industry veteran.

### **TALENT POOL**



Mr. Adarsh Hegde Managing Director, Gati-KWE

Seasoned Logistics professional acclaimed for leading teams in achieving exponential business growth and enhancing customer experience



#### Mr. Pirojshaw (Phil) Sarkari

**Chief Executive Officer** CA by profession with decades of leadership experience along with immense business and Industry knowledge. Known for his instrumental role in setting up UPS and achieved unprecedented growth in Mahindra Logistics.



#### Mr. Anish Matthew **Chief Financial Officer**

Strategic leader with 19+ years of experience in leadership & advisory role across financial & business initiatives, organization transformation and cost reduction.



Mr. G. S. Ravi Kumar **Chief Information Officer** 

IT expert with 20+ years of experience in building and scaling platforms, credited for Developing & implementing a customized ERP solution at GATI



Welspun.



#### Mr. Charles Devlin D'Costa **Chief Transformation Officer**

Well rounded logistics professional with extensive experience in operations, Network management, Business partner management, **Ex-Regional Director at DHL Smart Trucking** 



#### Mr. Mukundan K V **Chief Risk Officer**

3 decades of versatile experience in Manufacturing, Consulting and Service Industries. He is a CA (Rank Holder), CPA (USA), Certified Information System Auditor and a Certified Internal Auditor



#### Mr. Huafreed Nasarwanji

Chief Commercial Officer,

Rich industry experience across integrated express, retail, aviation, international forwarding, logistics and supply chains with DHL Worldwide Express, The UPS Store, Deccan Cargo and Mahindra Logistics

#### Mr. Mehernosh N. Mehta

#### Chief HR Officer

Rich and diversified experience of 19+ years across Consumer, Pharmaceuticals, Logistics and Engineering sectors with top brands like Asian Paints, Sanofi, Tata Group, Mahindra Logistics and

#### Mr. Shrikant Nikam

#### Vice President Operations

Rich and diversified experience of 25+ years across SCM, Logistics, Information Technology and Industrial Engineering domain. In past he headed diversified business in Mahindra Logistics, UPS Jetair express and Gati.

## GATI's CSR

GATI's vision is to maximize value creation for every stratum of society. Our Corporate Social Responsibility (CSR) programs are focused on uplifting and bringing a positive change in communities we operate

Our CSR activities are modelled around education, skill development, environment and disaster management during natural calamities.

CSR completed, ongoing & future projects	Jeevan coping Cancer Project	Providing scholarships and counselling to deserving students	Sponsored a young talented lady golfer for the next three years	Tie-u in supp
Recent Activities			1	

#### Gati Government school Banjara hills

- Gati government school at Banjara hills was constructed by Gati in the year 1997 and supporting since 22 years
- Built with 22 class rooms and 2 staff rooms
- Ward strength 1150 Nos. Primary: 630 Nos and High school 520 no's •
- Strength increased from 900 students to 1150 over last 2 years

#### **Key Highlights**

60% student Girls; 40% student Boys

#### Every year Gati support school by distributing exams kits, stationery, school bags, sports kits, sweets on national festivals. Also, Gati have ٠ been supporting school transport expenditure and school maintenance activities like wall painting and other construction activities

#### Gati Manickam Chettiyar Elementary School Nagore

- Gati Manickam Chettiyar Elementary school at Nagore was constructed by Gati in the year 2007 and supporting since 14 years.
- **Built with 18 class rooms**
- Ward Strength 153 Nos. Primary 134 no's & kindergarten 20 students









ps with different hospitals Hyderabad, treatment port, along with emotional support

## GKEPL PROFOMA PROFIT & LOSS (EXPRESS BUSINESS)

Particulars (₹ crore.)	Q4FY23	Q4FY22	YOY	FY23
Revenue from Operations	356	320	11%	1469
Direct Overheads	259	236		1058
Gross Margin	96	84	15%	411
Gross Margin (%)	27.1%	26.2%	88 bps	28.0%
Employee Expenses	46	42		185
Other Expenses	38	38		154
EBITDA	12	4	200%	72
EBITDA Margin (%)	3.4%	1.3%	211 bps	4.9%
Other Income	4	9		18
Depreciation	18	12		59
EBIT	-2	1	NM	32
Finance Cost	8	7		30
Pre-Exceptional PBT	-10	-6	NM	2
Exceptional Items	2	-17		9
Post Exceptional PBT	-7	-23		11
Тах	7	2	A.	16
Profit After Tax	-15	-25	NM	-5

FY22	YOY
1242	18%
911	
331	24%
26.6%	133 bps
153	
143	
36	103%
2.9%	205 bps
11	
32	
14	121%
22	
-8	NM
-25	
-33	
7	
-40	NM

## CONSOLIDATED PROFIT & LOSS

Particulars (₹ crore.)	Q4FY23	Q4FY22	ΥΟΥ	FY23
Revenue from Operations	416	377	10%	1723
Direct Overheads	318	291		1307
Gross Margin	97	85	14%	416
Gross Margin (%)	23.4%	22.7%	88bps	24.1%
Employee Expenses	47	42		188
Other Expenses	39	40		158
EBITDA	11	3	231%	74
EBITDA Margin (%)	2.7%	0.9%	183bps	4.1%
Other Income	7	10		23
Depreciation	18	12		59
EBIT	0	1	-81%	34
Finance Cost	7	7		29
Pre-Exceptional PBT	-7	-6	NM	4
Exceptional Items	-6	-22		1
Post Exceptional PBT	-13	-28	NM	5
Тах	8	1		16
Profit After Tax	-20	-30	NM	-11

Note: Depreciation on RoU assets was 45cr in FY23, 20cr in FY22 and 15cr in Q4FY23. Interest Expense on lease obligation was 17cr in FY23, 10cr in FY22 and 4cr in Q2FY23.

**Investor Presentation** 

FY22	ΥΟΥ
1490	16%
1149	
341	22%
22.9%	126bps
158	
148	
34	104%
2.3%	
15	
35	
15	128%
27	
-13	NM
12	
-1	NM
4	
-4	NM

## CONSOLIDATED BALANCE SHEET

ASSETS (₹ Crores)	31-Mar-23	31-Mar-22	31-Mar-21
Non-current assets	790	783	764
Property, Plant and Equipment	73	67	144
Right to Use	183	176	73
Intangible Assets	3	5	6
Intangible Assets Under Development	1	1	0
Goodwill	426	426	426
Financial Assets			
(i) Other	10	9	5
Deferred Tax Assets(net)	26	28	24
Non Current tax assets (net)	66	72	83
Other non-current assets	2	2	3
Current assets	495	447	473
Inventories	2	3	4
Financial Assets			
(i) Investments	0	10	0
(ii) Trade receivables	267	232	195
(iii) Cash and cash equivalents	19	16	42
(iv) Bank balances other than (iii)	78	2	14
(v) Loans		0	20
(vi) Other Financial Assets	24	18	2
Other Current Assets	31	33	35
Assets held for sale	74	133	160
TOTAL	1,285	1,230	1,237

EQUITY AND LIABILITIES (₹ Crores)	31-Mar-23
EQUITY	688
Equity Share Capital	26
Other Equity	662
Non-Current Liabilities	180
Financial Liabilities	
(i) Borrowings	0
(ii) Lease Liability	161
Provisions	19
Current liabilities	417
Financial Liabilities	
(i) Borrowings	124
(ii) Trade Payables	95
(iii) Lease Liability	36
(iv) Other Financial Liabilities	131
Other Current Liabilities	17
Provisions	13
Current tax liabilities (net)	0
TOTAL	1,285

GATI

31-Mar-22	31-Mar-21			
637	610			
25	24			
612	585			
164	98			
9	26			
140	60			
15	11			
430	530			
144	250			
102	89			
32	11			
122	125			
25	28			
5	4			
0	23			
1,230	1,237			

## CONSOLIDATED CASHFLOW STATEMENT

Cash Flow Statement for the period ended (₹ Crores)	FY23	FY22	FY21	FY20
РВТ	5	-1	-253	-48
Adjustments	101	54	298	108
Operating profit before working capital changes	106	54	45	59
Changes in working capital	42	44	12	-4
Cash generated from operations	63	9	57	55
Direct taxes paid (net of refund)	-7	-16	-8	-27
Net Cash from Operating Activities	56	-7	49	28
Net Cash from Investing Activities	-16	27	135	-83
Net Cash from Financing Activities	-37	-47	-173	71
Net Change in cash and cash equivalents	3	-27	10	16
Opening Cash Balance	16	42	34	17
Closing Cash Balance	19	16	44	34

# **Thank You**



CIN: L63011TG1995PLC020121 Mr. Himanshu Yadav / Mr. Sanjay Punjabi himanshu.yadav@allcargologistics.com / sanjay.punjabi@allcargologistics.com +91 95386 19013 / +91 98210 80048

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# $\mathbf{SGA}^{\mathrm{Strategic}}$ Growth Advisors

CIN: U74140MH2010PTC204285 Mr. Sagar Shroff / Prachi Chhugani sagar.shroff@sgapl.net / prachi.c@sgapl.net +91 9920602034 / +91 9820519303

www.sgapl.net