

February 02, 2024

BSE Limited

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National Stock Exchange of India

Exchange Plaza, Bandra Kurla Complex,

Fax: 022 - 2659 8237/38

Limited

Scrip Code: 532345
ISIN No.: INE152B01027
Re.: Allcargo Gati Limited

Symbol : ACLGATI
ISIN No.: INE152B01027
Re.: Allcargo Gati Limited

Dear Sir/Madam,

Subject: Investor Presentation

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosures Requirements) Regulations, 2015 (the "Listing Regulations"), we are enclosing herewith a copy of Investor Presentation on Unaudited Standalone and Consolidated Financial Results of the Company for the third quarter of FY 2023-24 ended on December 31, 2023.

The aforesaid Investor Presentation will also be uploaded on the website of the Company i.e. www.gati.com.

Kindly take the above on your record.

Thanking you,

Yours faithfully, For **Allcargo Gati Limited** (Formerly known as "Gati Limited")

T.S. Maharani Company Secretary & Compliance Officer M. No.: F8069

Encl.: As above



CIN: L63011TG1995PLC020121 | Toll Free No.: 1800 123 4284 | Website: www.gati.com



ALLCARGO GATI

India's Premier Express Logistics Company

Investor Presentation February 2024

SAFE HARBOR



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All Maps used in the presentation are not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.

PIONEER IN EXPRESS LOGISTICS



Network Leader in Logistics

Pan India

~700

offices across India

735 out of 739

Indian Districts Covered

99%

GOI approved Pin-codes coverage

ReachWidest in Industry



~4+ Mn sq. ft.

Distribution Centers across multiple Locations

Area Coverage



31 Hubs^

Total Hubs^

^ 9 Air Transit Hubs



300*Global Group offices

Global Access

DeeperCustomer engagements



8 out of Top 10
Auto Companies



8 out of Top 10

Pharma Companies



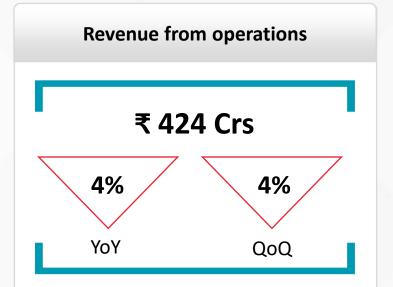
7 out of Top 10
Retail/Textile Companies

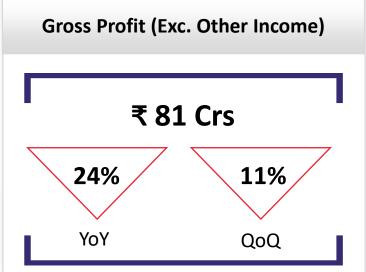


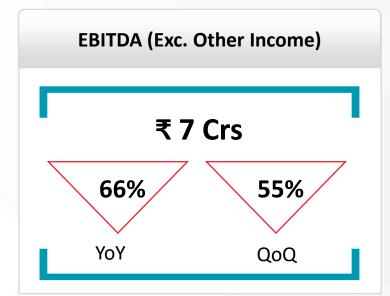
Major E-Com Companies

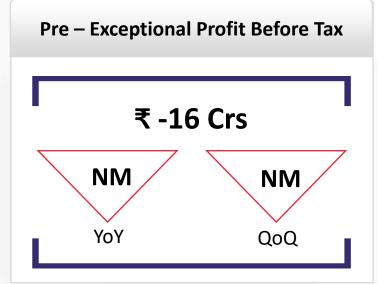
KEY CONSOLIDATED HIGHLIGHTS – Q3FY24









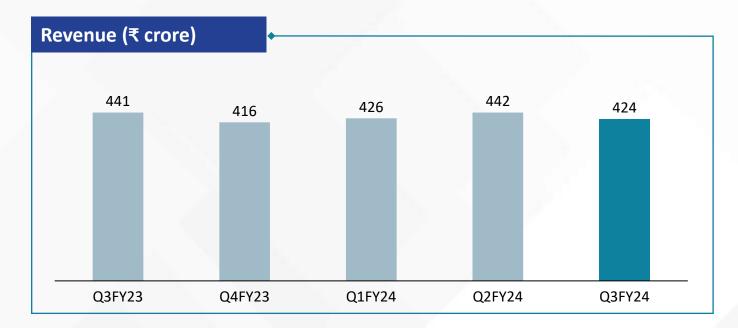


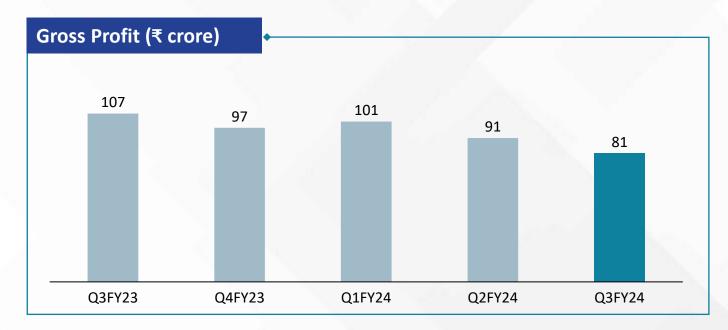
Key Management Commentary:

- ✓ **Sales acceleration:** Onboarded Uday Sharma as Chief Commercial officer to lead Sales, Marketing and Customer Service. Initiated annual price hike activity across Verticals. Launched initiatives for yield improvement. Created Tele Sales team for lead generation.
- ✓ **Operations Excellence:** Onboarded Sandeep Kulkarni as Chief Operating Officer to lead Operations. Brining Cost effectiveness and efficiency in Service performance by creating Network of Teams. Special focus on Data analytics for data driven decision.
- ✓ Infrastructure & Branding: Operationalized "Indore super hub", with this six out of the eight hubs selected in phase 1 for upgradation are now operational
- ✓ **Technology:** Gems 2.0 development in progress. Dimension Weighing Machine (DWS) rolled out at 12 locations Developing i-POD for quality enhancement of Proof of Deliveries.

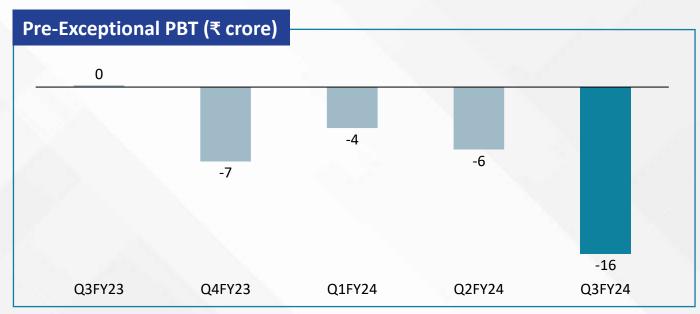
KEY CONSOLIDATED HIGHLIGHTS – Q3FY24





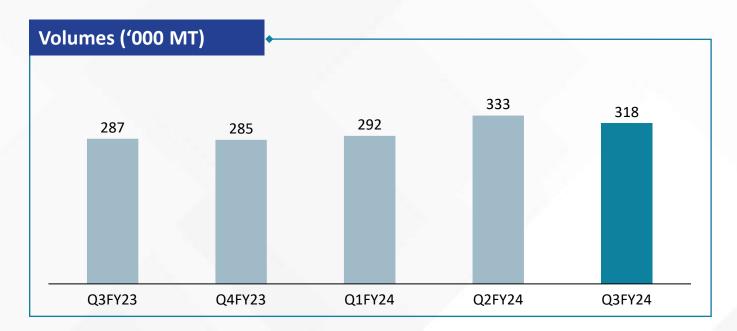


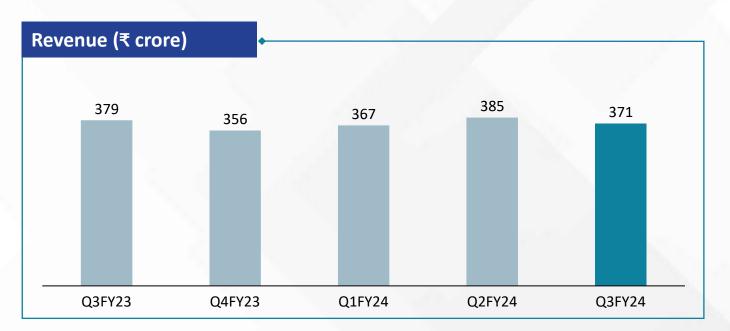


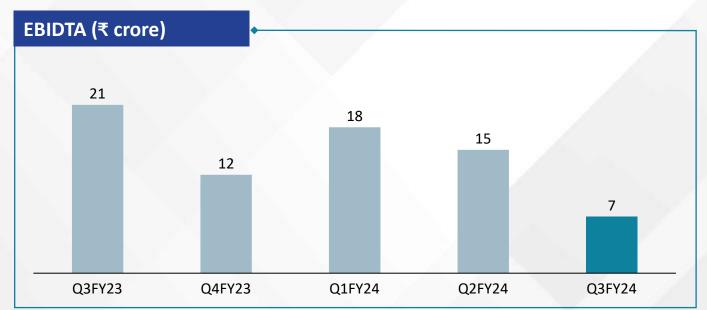


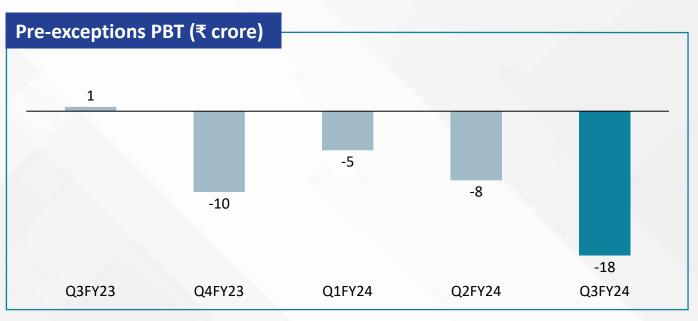
GESCPL (ex-GKEPL) PERFORMANCE HIGHLIGHTS – Q3FY24*







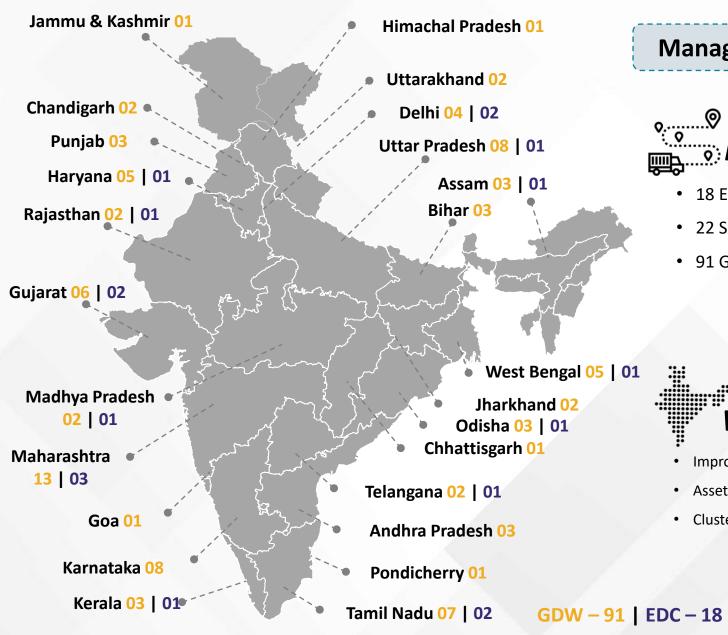




^{*} Gati KWE (GKEPL) has been renamed to Gati Express and Supply Chain Pvt. Ltd. (GESCPL) – the entity houses our core express business

UNIQUE INTEGRATED NETWORK





Managing one of the Industry's widest integrated supply chain network



- 18 Express distribution centers
- 22 Surface Transshipment Hubs
- 91 Gati Distribution Warehouses

First-Last mile

- ~125 Own customer convenient center
- ~381 Franchisee convenient center and Kiosk
- 99% Pin codes serviced



- Improved serviceability through ESS*
- Asset light approach to service additional locations
- Cluster based approach with MSME at focus



Strong Partners

- Vendor network of +3000 trucks
- GA's* further enhancing capacities
- Franchisee based approach

Note: Maps not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.

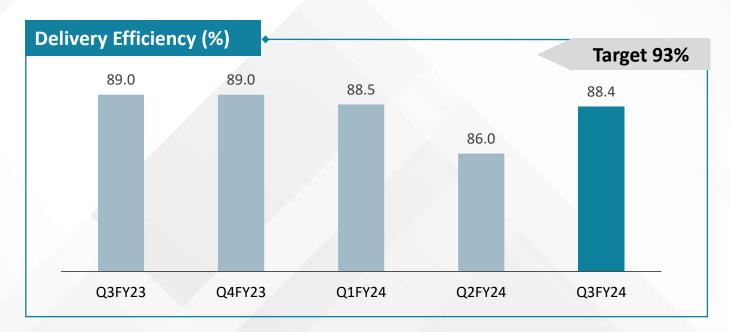
^{*} ESS: extra service locations, CCCO's/F's: customer convenient centres – own/franchisee, GA: Gati Associate

SERVICE PARAMETERS









NEW BENGALURU HUB – CASE STUDY



Particulars

Space (in sq ft)

Bays

Vehicle Loading Time

Productivity per head

Bengaluru Hub

Before After

73,000 sq. ft. across 2 locations

33

| | |

3-4 Hours

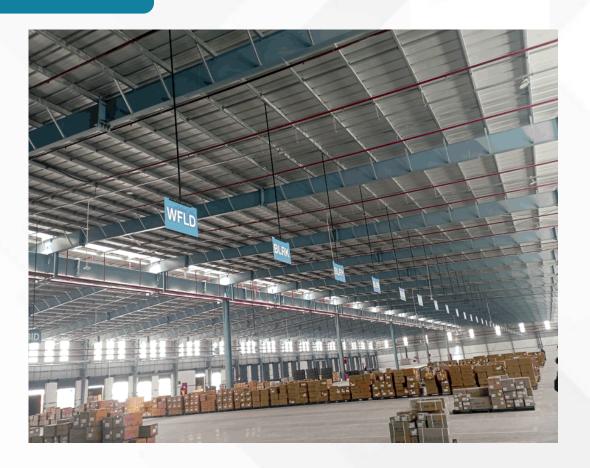
6 tons

1,10,000 sq. ft. at a single location

68

1.5-2 Hours

9 tons



Infrastructure Amplification

leading to

Operational Efficiencies

Bengaluru Hub

- Bangalore superhub is now operational. It is spread over 1,00,000 sq. ft. with 68 bays for loading and unloading of trucks
- The new hub will have a positive impact on operational parameters. Operational difficulties faced earlier have been resolved by development of new infrastructure
- Large number of bays will enable faster loading and unloading and will also shorten the cooling time

NEW INITIATIVE - DIMENSION WEIGHING AND SCANNING



Dimension Weighing and Scanning (DWS)

machine helps in reducing loss of revenue due to inaccurate dimension and weight capture by accurately measuring the length, width and height of any package along with its actual weight.







Key updates & action taken:

- 2 Phase implementation of 20 DWS machines at 20 GDWs across India
- DWS machines rolled out at 12 locations
- Conveyers considered for more productivity
- To be tested at STC for auditing business partners this month

Impact for Gati

Additional revenue collection, Identification of non-compliant business partners, Trust of customers for accurate billing, Reduced processes of weight reductions and bill amendments

Impact for Customers

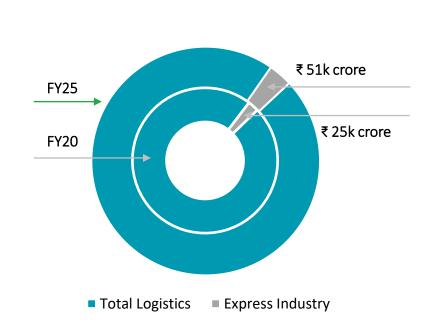
Transparency in billings; no more no less, Reduced processes of weight reductions and bill amendments.

INDUSTRY WITH LIMITLESS OPPORTUNITIES

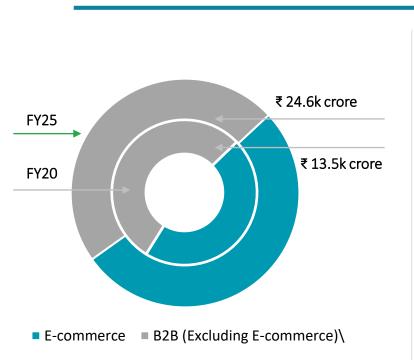


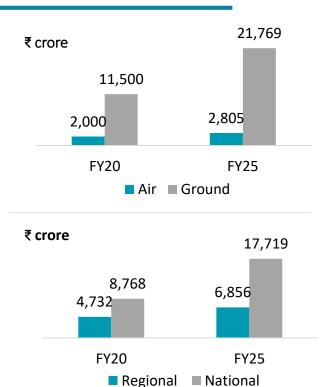
Surface + Air + Ecommerce + Contract Logistics Total Available Market is ~Rs 52,500 crs

Niche Contribution in Logistics Industry



Accelerated growth Opportunities





Short Term ACHIEVED



Long Term



share in FY22





Management speak

Express contributes 2.5% (approx.) to Indian Logistics Sector. Logistics sector poised to grow 10-12% CAGR by 2025, mere 100 bps market share could double market opportunity for Express Industry

Market share gains in growing industry

National players would grow at a faster pace of ~20% CAGR compared to regional players. Exciting growth in B2C segment however profitable growth remain would remain key focus

GATI 2.0 - JOURNEY TO PROFITABLE GROWTH



INFRASTRUCTURE

Key Focus Areas: Accelerating capacity creation to manage higher loads in most efficient manner. Hub modernization and higher automation

Target: Industry leading turnaround times and improved service levels



DIGITIZATION

Key Focus Areas: Enhance customer experience and operational excellence on front-end. Seamless integration across various business verticals on the back-end

Target: Offer differentiated value-added services to customer. Adapt to technology-based decision making



INFRASTRUCTURE

SALES ACCELERATION

TALENT POOL

OPERATIONS

Revenue Aspiration ₹3,000 crores by FY26

SALES ACCELERATION

Key Focus Areas: Realignment of sales team structure and targeted approach towards Key Account Management, MSME and Retail.

Target: To increase market share & ensure highest standards of customer service



Key Focus Areas: Strengthen 2nd level to mid-level capabilities through lateral hiring. Attracting best talent locally and globally across all domains

Target: Decentralized decision making. Foster entrepreneurial spirits across the entity



OPERATIONS

Key Focus Areas: Streamlining and assessing each line item of P&L. Focused improvement in line-haul and delivery costs through transformation

Target: Aim to reduce CPK (cost per kg) and profit maximization. Attain industry level margins

DIGITIZATION





Pick Up & Delivery automation

- Pickup Registration, Validation, Visibility & Monitoring
- Handheld printers for real time printing of labels
- OCR based invoice reading digital docket creation
- Volumetric weight calculation Digital Tapes / Mobile



Hub Automation

- Dock, Infra & Workforce Management
- Load building, Bin Mapping, Space Management
- Prioritize the load Route wise / vehicle wise
- Truck Load Visualization / Plan / Prioritization



Network Decision Support

- · Centralized Control Centre
- Bay Management
- Real time Hub/Network Performance
- Notification of Anomalies/



GEMS* 2.0

- Activate advanced modules in over 18-24 months
- Integrate with CRM, Finance and other data management tools
- One-click view for performance analysis
- Integrate BI tools for auto report generation and decision

* GATI Enterprise Management System

Front-end

Data Science

CRM system

Managing customer relationships and enhances ability to offer range of services to KEA and MSME

Route optimization, Load planning, enabling better service quality at the best possible cost. (**\$**][\$

Sales Acceleration

Cluster based approach, centralized rate card for decisions on discounts & dynamic pricing. Central war room managing peak periods. Customer experience enhancement through dedicated portal and chat bot

Digital Payments

Ease of business through digital payment solutions through net-banking, credit cards, debit cards, UPI and digital wallets.

SALES ACCELERATION





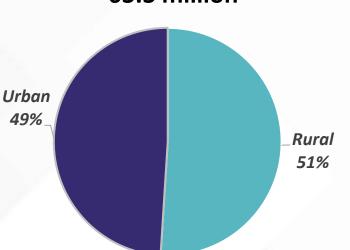
MSME

RETAIL

STRATEGIC ACCOUNTS

KEY ACCOUNT MANAGEMENT

INDIA REGISTERED MSMEs 63.3 million



Empowering MSME's to distribute products pan India

- Expand Reach and Jurisdiction
- Catalyze Time-to Market
- Reduce volume of Inventory handled
- Leverage strong networks of Gati
- Outsource Supply Chain Management

Sales Acceleration Strategy - Collective Intelligence

Yield Management

Minimum selling price for all new business

Ancillary charges correction

Red/Yellow/Green card program

Market Penetration

Tele-sales team and Digital wallet for MSME customers

Use of data science for lead generation

Targeting B2B platforms for market penetration

Customer Stickiness & Lost Customer Conversion

Marketing drive and customer service process engineering

Customize products/offerings and focus on higher wallet share

Incubation cell for new business

Faster Customer On-Boarding

Redesigned SME incentive policy for faster on-boarding. Incentives directly aligned to BDMs.

Digital on-boarding and faster activation

Key Initiatives

INFRASTRUCTURE AMPLIFICATION





"Future Ready"

Grade A hubs providing economies of scale



"Improved Turnaround"
Cross Docking facilitating in improved turnaround time

Upcoming Hubs

Location	Tentative Timeline						
North Zone							
√ Farukh Nagar	Q3FY22						
West Zone							
√ Nagpur	Q2FY23						
√ Mumbai	Q3FY23						
√ Indore	Q3FY24						
Eas	t Zone						
√ Guwahati	Q3FY23						
Sout	:h Zone						
✓ Bangalore	Q2FY24						
Hyderabad	Q1FY25						
Cochin	Q2FY25						

Mega Hub
Unmatched connectivity strengthening leadership



"Gati Nivas"

Quality of life for workers and drivers



"Automation"
Ensuring faster loading & unloading

OPERATIONAL HUBS — ENHANCING SERVICE LEVELS











Farukhnagar

- Location The mega hub has an area of >1,00,000 sq ft providing economies of scale
- Operational Efficiency Vehicle turn around time is improved. Average vehicle unloading time is reduced by 45 minutes for 32ft SXL/MXL
- Improved Manpower Efficiency –
 Achieved due to increased
 productivity per person

Nagpur

- Location The hub is spread over an area of 28,800 sq ft and is centrally located near major clients
- Operational Efficiency The facility is equipped with 16 Bays, having 3 Dock Leveller
- Clientele Catering to Automobiles, Electrical, Apparels, Heavy Engineering Goods & Pharma Sector and handling approximately 300 tonnes per day

Mumbai

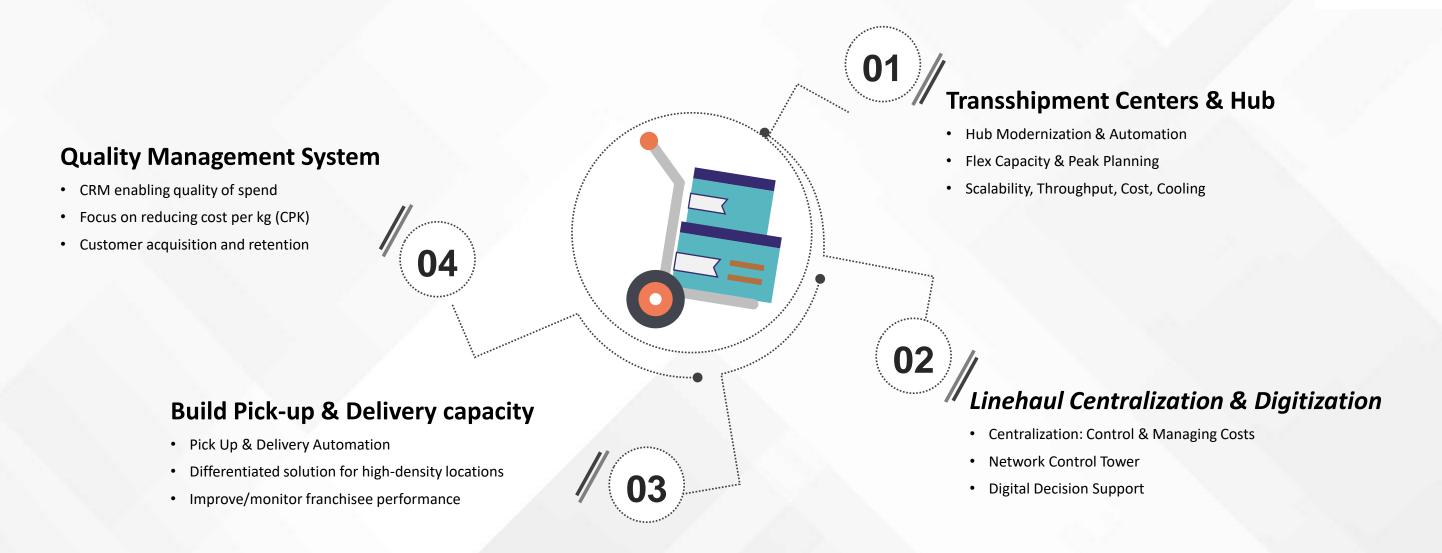
- Operational Efficiency The mega hub is spread over an area of more than 100,000 sq ft providing economies of scale
- Operational Efficiency The facility is equipped with 62 bays leading effective loading and unloading of trucks

Guwahati

- Location Spread over an area of 30,000 sq ftThe warehouse is adjacent to NH 31 and is situated in Brahmaputra Industrial Park equipped with better parking facility
- Operational Efficiency The facility is equipped with 7 Bays for effective loading and unloading
- Network One CCCO (Gati own pickup-delivery unit) merged with the STC for faster service to customers

OPERATIONS





Continuous Improvement with key operations enablers across the value chain

KEY SEGMENT HIGHLIGHTS – Q3 & 9MFY24

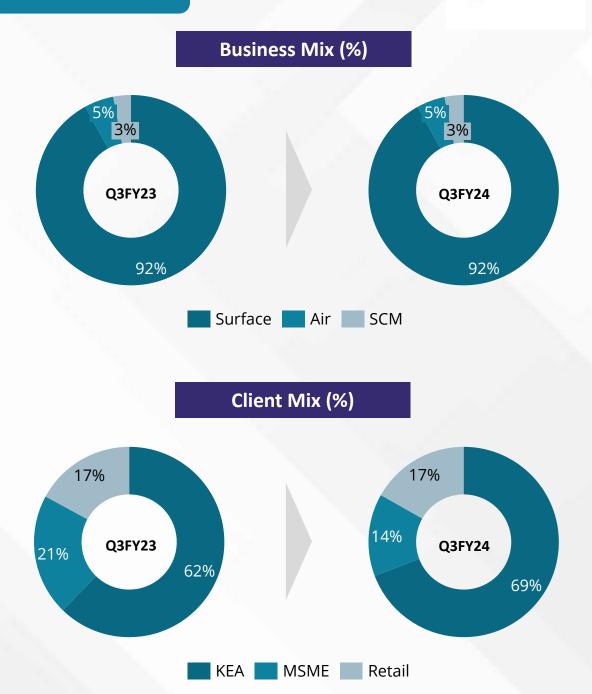




Air Express

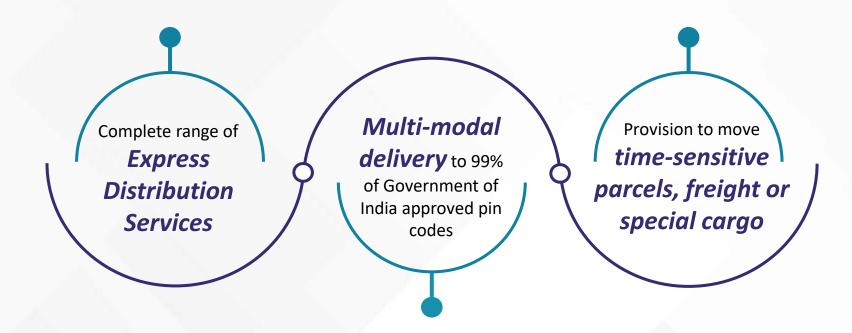
SCM Revenue

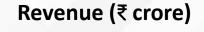




SURFACE EXPRESS DISTRIBUTION









Tonnage handled (KT)





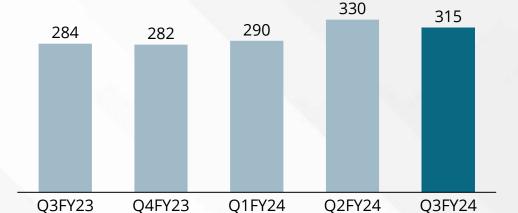
Unparalleled reach to over **99%** of India's districts



State-of-the-art **Tracking** services



Quick & Trusted claim process



5,000+ Trucks & Rail services



600+ Offices



ReverseLogistics Expertise



GuaranteedOn-time deliveries

AIR EXPRESS DISTRIBUTION





Direct connection to

34 commercial
airports across the
country ensuring
deliveries within
24 to 48 hours

Truly
End-to-End
Air freight solutions



Direct connectivity

to India's major commercial airports



Customized

solutions for customer's requirement



Unmatched **Convenience**

multiple cut-offs, late pickups.

Next Day delivery



Trained Staff

for Dangerous Goods



Tie-up with India's Leading commercial airline

Revenue (₹ crore)



Tonnage handled (KT)



SUPPLY CHAIN MANAGEMENT SOLUTIONS





Value-added Services

for greater convenience for the customer

Strong Infrastructure

Shop Floor automation, Material Handling, tech enabled warehousing



Best-in-class **Warehouse Management** System



Integrated Warehousing and Distribution



Option of **order and inventory**-based models



Inventory & Purchase

order management



Revenue (₹ crore)



Utilization (%)



BOARD OF DIRECTORS



Allcargo Gati Limited



Mr. Shashi Kiran Shetty Chairman & Managing Director

A pioneer in logistics industry and a visionary, first generation entrepreneur. He is the founder of Allcargo and led its global expansion. Besides several awards for his contributions to the industry, he has also been conferred with highest civilian honor as 'Distinction of Commander of the Order of Leopold II' by H.M. King Philippe of Belgium.



Mr. Pirojshaw Sarkari Non-Executive Non-Independent

CA by profession with decades of leadership experience along with immense business and Industry knowledge. Known for his instrumental role in setting up UPS and achieved unprecedented growth in Mahindra Logistics.



Mr. Kaiwan Kalyaniwalla

Non-Executive Non- Independent Director

A senior counsel with sharp focus on governance. He is a Solicitor and Advocate of the Bombay High Court & Senior Partner in a prestigious law firm. He is on the investment committee of a SEBI registered real estate fund and NBFC and serves on other reputed boards.



Mr. Nilesh Vikamsey

Non-Executive Independent Director

Senior member of the Institute of Chartered Accountants of India (ICAI) since 1985 and holds a diploma in Information System Audit (DISA) of the ICAI. He is senior partner at KKC & Associates LLP (Formerly - Khimji Kunverji & Co LLP) - an 85-year-old Chartered Accountants firm.



Mr. Dinesh Kumar Lal

Non-Executive Independent Director

A veteran with over four decades of experience in the shipping industry. During his career he has been associated with A P Moller-Maersk, Gujarat Pipavav Port, JNPT amongst others. He played a pivotal role in creating a mutually beneficial ground between companies and government bodies.



Mr. Hetal Madhukant Gandhi

Non-Executive Independent Director

He is a certified member of the Institute of Chartered Accounts of India. He has been a Private Equity Investor for over 2 decades. He co-founded the India Advisory firm for Tano Capital that invested in high growth companies in their early stages.



Mr. Ravi Jakhar

Non-Executive Non-Independent Director

A thought leader with a unique blend of entrepreneurial, management and advisory experience across diverse sectors including logistics, electronics, deep tech, sports and organic food. He earned his B. Tech from IIT BHU and attended a course on entrepreneurship at Harvard Business School.



Ms. Vinita Dana Mohoni

Non-Executive Independent Director

She is a senior management professional with over 30 years of marketing, advisory and strategic consulting experience. She has specific expertise in the consumer products and services industry and has been a strategy consultant to various organisations..

Gati Express & Supply Chain Private Limited (GESCPL)



Mr. Shashi Kiran Shetty Chairman



Mr. Pirojshaw Sarkari Managing Director & CEO



Mr. Dinesh Kumar Lal
Non-Executive Independent Director



Ms. Vinita Dang Mohoni Non-Executive Independent Director



Mr. Nilesh Vikamsey
Non-Executive Independent Director

MANAGEMENT TEAM





Mr. Pirojshaw (Phil) Sarkari
Managing Director & CEO - GESCPL

CA by profession with decades of leadership experience along with immense business and Industry knowledge. Known for his instrumental role in setting up UPS and achieved unprecedented growth in Mahindra Logistics.



Mr. Anish Matthew Chief Financial Officer

Strategic leader with 19+ years of experience in leadership & advisory role across financial & business initiatives, organization transformation and cost reduction.



Mr. Sandeep Digambar Kulkarni Chief Operating Officer - GESCL

22+ years of experience across large companies like L&T, Amazon, Jio Mart, and Tata Cliq, besides serving the Indian Navy. Started his corporate career with Larsen & Toubro in 2012. His last stint was with Tata Cliq as Chief Supply Chain Officer.



Mr. Mehernosh N. Mehta Chief HR Officer

Rich and diversified experience of 19+ years across Consumer, Pharmaceuticals, Logistics and Engineering sectors with top brands like Asian Paints, Sanofi, Tata Group, Mahindra Logistics and Welspun.



Mr. G. S. Ravi Kumar Chief Information Officer

IT expert with 20+ years of experience in building and scaling platforms, credited for Developing & implementing a customized ERP solution at GATI.



Mr. Shrikant Nikam
Vice President Operations

Rich and diversified experience of 25+ years across SCM, Logistics, Information Technology and Industrial Engineering domain. In past he headed diversified business in Mahindra Logistics, UPS Jetair express and Gati.



Mr. Rajesh Gowrinath
Senior Vice President - Sales

20+ years of experience in sales and a professional with commercial experience in turning around business's and creating high productive teams, In past he headed the Ecom part for the Blue dart.



Mr. Palani Balasundaram Head Digital Marketing

Metrics driven, digital media specialist with two decades of experience. Provided high impact insights to several Fortune 500 companies including Hewlett-Packard, Boeing, Sony, Disney, among others.



Mr. Uday Sharma
Chief Commercial Officer

Logistics and Supply Chain expert with experience of 25+ years. He has a strong background in customer insight, large enterprise value selling, large complex deal management. In the past he has been a part of Delhivery, Spoton and Safexpress.

CSR ACTIVITIES



GATI's vision is to maximize value creation for every stratum of society. Our Corporate Social Responsibility (CSR) programs are focused on uplifting and bringing a positive change in communities we operate

Our CSR activities are modelled around education, skill development, environment and disaster management during natural calamities.

CSR completed, ongoing & future projects

Jeevan coping Cancer Project Providing scholarships and counselling to deserving students

Sponsored a young talented lady golfer for the next three years

Tie-ups with different hospitals in Hyderabad, treatment support, along with emotional support

Recent Activities

Gati Government school Banjara hills

- Gati government school at Banjara hills was constructed by Gati in the year 1997 and supporting since 22 years
- Built with 22 class rooms and 2 staff rooms
- Ward strength 1150 Nos. Primary: 630 Nos and High school 520 no's
- Strength increased from 900 students to 1150 over last 2 years

Gati Manickam Chettiyar Elementary School Nagore

- Gati Manickam Chettiyar Elementary school at Nagore was constructed by Gati in the year 2007 and supporting since 14 years.
- Built with 18 class rooms
- Ward Strength 153 Nos. Primary 134 no's & kindergarten 20 students







Key Highlights

- 60% student Girls; 40% student Boys
- Every year Gati support school by distributing exams kits, stationery, school bags, sports kits, sweets on national festivals. Also, Gati have been supporting school transport expenditure and school maintenance activities like wall painting and other construction activities

GESCPL PROFOMA PROFIT & LOSS (EXPRESS BUSINESS)*



Particulars (₹ crore.)	Q3FY24	Q3FY23	YOY	Q2FY24	QOQ	9MFY24	9MFY23	YOY
Revenue from Operations	371	379	-2%	385	-4%	1,124	1,113	1%
Direct Overheads	291	274		295		853	799	
Gross Margin	80	105	-24%	90	-11%	271	315	-14%
Gross Margin (%)	21.66%	27.82%	-616 bps	23.33%	-167 bps	24.08%	28.26%	-418 bps
Employee Expenses	39	46		47		133	139	
Other Expenses	35	38		28		98	116	
EBITDA	7	21	-66%	15	-54%	40	60	-35%
EBITDA Margin (%)	1.86%	5.42%	-357 bps	3.86%	-200 bps	3.52%	5.42%	-191 bps
Other Income	0	2		2		2	14	
Depreciation	17	15		17		49	41	
EBIT	-9	8	NM	0	NM	-7	34	NM
Finance Cost	8	7		8		24	22	
Pre-Exceptional PBT	-18	1	NM	-9	NM	-31	12	NM
Exceptional Items	7	-1		0		7	7	
Post Exceptional PBT	-11	0	NM	-9	NM	-24	18	NM
Тах	-1	4		-2		-5	9	
Profit After Tax	-10	-5	NM	-6	NM	-20	9	NM

^{*}Gati KWE (GKEPL) has been renamed to Gati Express and Supply Chain Pvt. Ltd. (GESCPL) – the entity houses our core express business

CONSOLIDATED PROFIT & LOSS



Particulars (₹ crore.)	Q3FY24	Q3FY23	YOY	Q2FY24	QOQ	9MFY24	9MFY23	YOY
Revenue from Operations	424	441	-4%	442	-4%	1,292	1,308	-1%
Direct Overheads	343	335		351		1,018	989	
Gross Margin	81	107	-24%	91	-11%	274	318	-14%
Gross Margin (%)	19.19%	24.14%	-495 bps	20.61%	-143 bps	21.20%	24.35%	-315 bps
Employee Expenses	39	47		48		135	141	
Other Expenses	36	40		28		101	119	
EBITDA	7	19	-66%	15	-55%	38	59	-35%
EBITDA Margin (%)	1.58%	4.42%	-284 bps	3.37%	-179 bps	2.95%	4.48%	-153 bps
Other Income	2	3		4		8	16	
Depreciation	17	15		17		49	41	
EBIT	-8	7	NM	2	NM	-3	33	NM
Finance Cost	8	7		8		22	22	
Pre-Exceptional PBT	-16	0	NM	-6	NM	-26	11	NM
Exceptional Items	34	-1		0		34	7	
Post Exceptional PBT	18	-1	NM	-6	NM	8	18	-58%
Tax	-1	4		-2		-5	9	
Profit After Tax	19	-5	NM	-4	NM	12	10	29%

Note: Depreciation on RoU assets was 45cr in FY23, 20cr in FY22 and 38 cr in 9MFY24. Interest Expense on lease obligation was 17cr in FY23, 10cr in FY22 and 14 cr in 9MFY24.

Thank You



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